

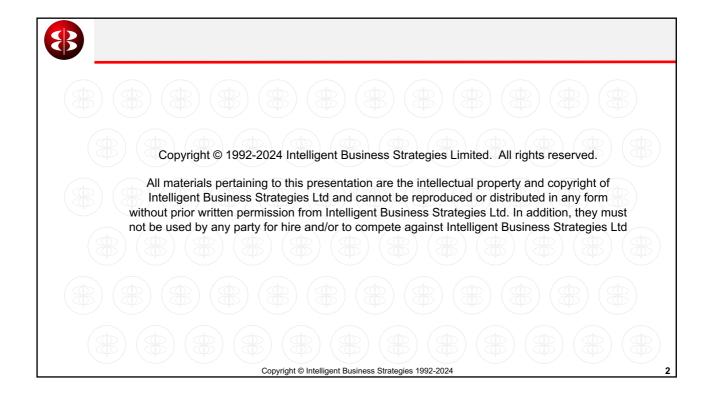
Generative AI in Data Management and Analytics

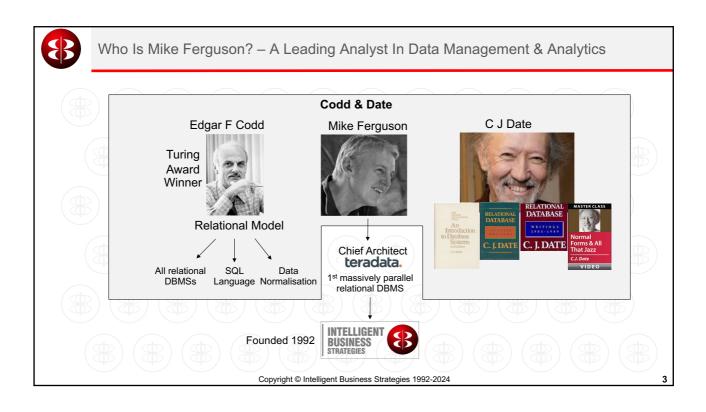
- A New Era of Assistance, Productivity and Automation

Mike Ferguson CEO, Intelligent Business Strategies

Adept Events Data Warehousing & BI Summit Utrecht, March 2024











About Intelligent Business Strategies

- A UK-based independent IT analyst and consulting firm founded 1992 specialising in data management and analytics
- Mike Ferguson is an independent IT Industry Analyst and consultant, Conference Chairman of Big Data LDN and a member of the EDM Council CDMC Executive Advisory Board
- Three main lines of business in the areas of Data Management, BI / ML / AI Analytics and Intelligent Business

Research

- Market research 4th Industrial
- D&A product research
 - Data Catalogs

Revolution Survey

- Data Governance
- Data Fabric
- Data Science Workbenches
- Analytical Databases

- How to Govern Data Across a Distributed Data Landscape
- Practical Guidelines for Implementing a Data Mesh
- Building a Competitive Data Strategy for a Data Driven Enterprise
- Data Catalogs
- **Data Warehouse Modernisation**
- Data Warehouse Migration to the Cloud
- Embedded Analytics, Intelligent Apps & Al Automation
- Public classes (anyone)
- On-site classes (single client)
 - Customers, vendors, systems integrators
- On-line (public & on-site classes)

Consulting

- Customer consulting services
 - D&A Strategy, Data Architecture
 - D&A Technology selection
 - D&A Reviews, Data Governance
 - Project implementation advisory
- Vendor advisory services
 - Product strategy
 - Product positioning & go to market
 - Marketing support
 - Speaking at vendor events
 - White papers

 - Webinars
- Venture Capitalists
 - Due-diligence, Asset advisory

www.intelligentbusiness.biz

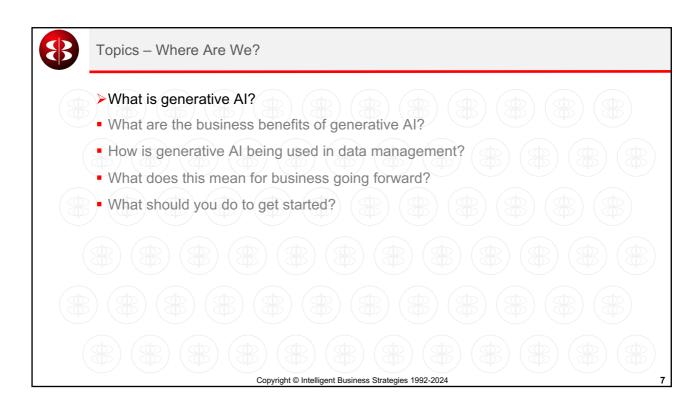
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Topics

- What is generative Al?
- What are the business benefits of generative AI?
- How is generative AI being used in data management?
- What does this mean for business going forward?
- What should you do to get started?

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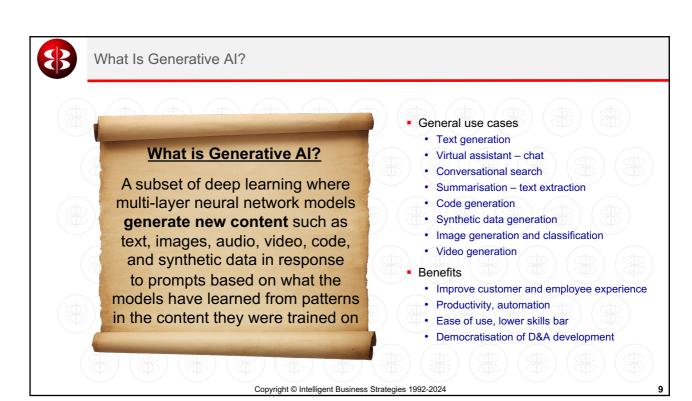
Top Ten Key Trends In Data Management And Analytics (D&A)

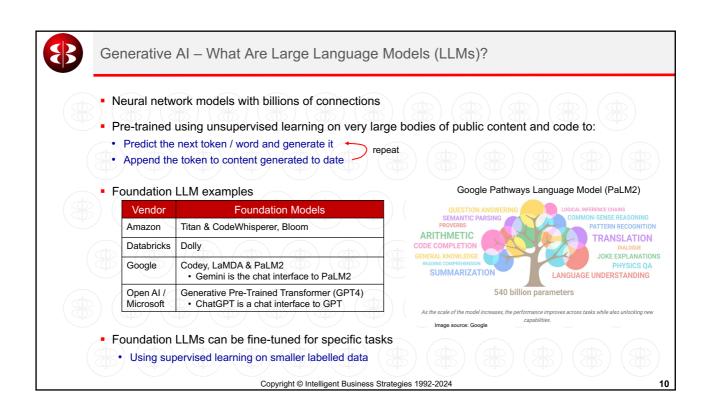


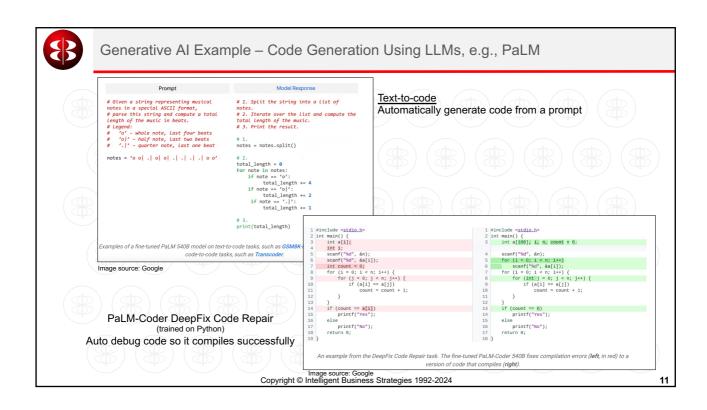
- 1. Generative AI innovation in every area of business
- 2. Hybrid multi-cloud computing is now the norm
- 3. Architecture modernisation integration of data warehouses, lakehouses, data lakes & streaming
- 4. Rationalisation towards a common data & analytics software stack for development & governance
 - · Do more with less, integration across tools, accelerated development and shared metadata
- 5. FinOps CFOs demand visibility of the full cost of the D&A ecosystem with consumption-based pricing
- 6. Data governance remains very high priority with Al governance now also on the agenda
 - · More sources, distributed data complexity, data quality, security, privacy, usage, observability, sharing, retention
 - · Poor data culture and weak data governance are barriers to decentralised development
- 7. Increasing demand for lower and lower latency data
- 8. Democratisation and acceleration of data and analytics development
 - · E.g., Data Mesh, citizen data engineering, DataOps, autoML, MLOps, CI/CD, code Vs low code / no code
- 9. Compliant sharing and reuse of data and analytical products in data marketplaces / exchanges
- 10. Growth in intelligent applications, decision intelligence and Al-Automation

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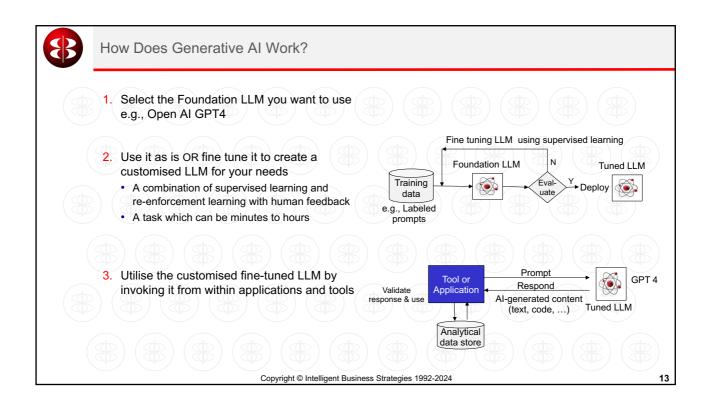
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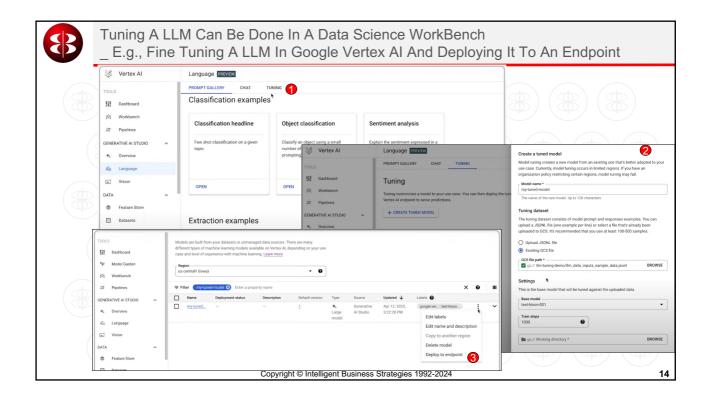


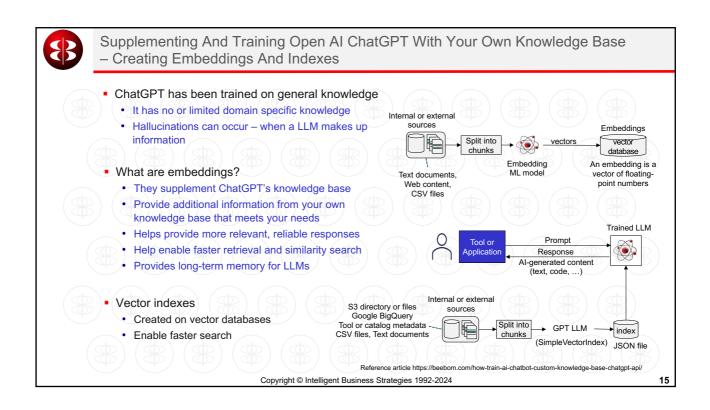


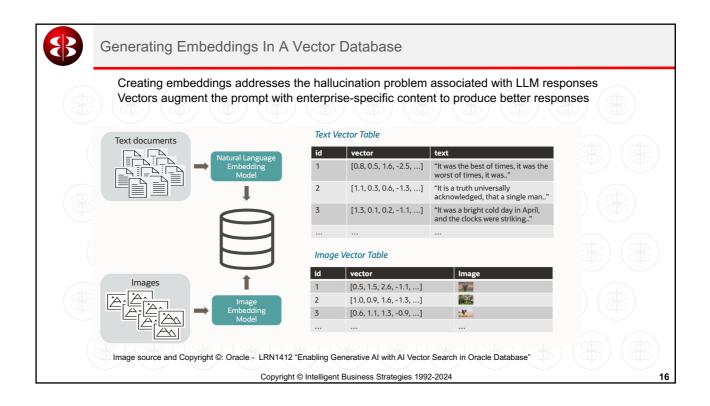


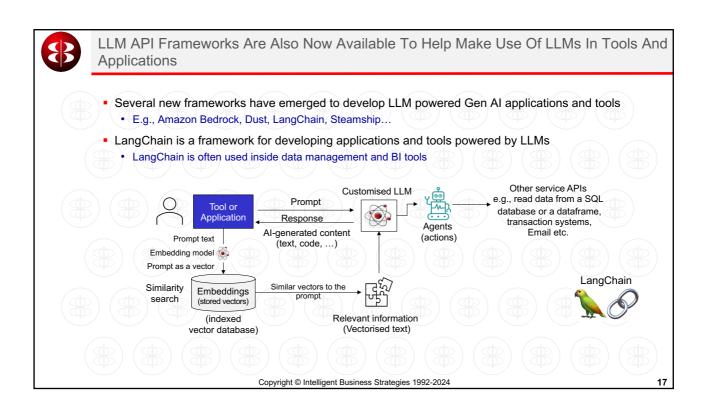
Concern/Issu	More Detail	
Hallucinations	 LLM is unreliable because it can make up wrong answers when it doesn't know, e.g., The wrong calculation or filter on a SQL statement The wrong transformation May be caused by a model not being given enough data, cab be reduced by fine tuning 	
LLMs are trained very large bodies public data	• No understanding of a company's data	
Governance for A	Safe use - How to train LLMs on data that is safe to use? Compliance – use of regulated sensitive data may expose that data and/or violate privacy Prompt governance - Avoiding sensitive and commercially confidential data in prompts Keeping a prompt log	
Infringement of IF and copyright	Reputation or legal implications	
Ethics	Ensuring no bias, ensure use that will not cause harm to people or your business	
Criminal / Social u	se • Deepfake, abuse (e.g., bad code), fraud, phishing	

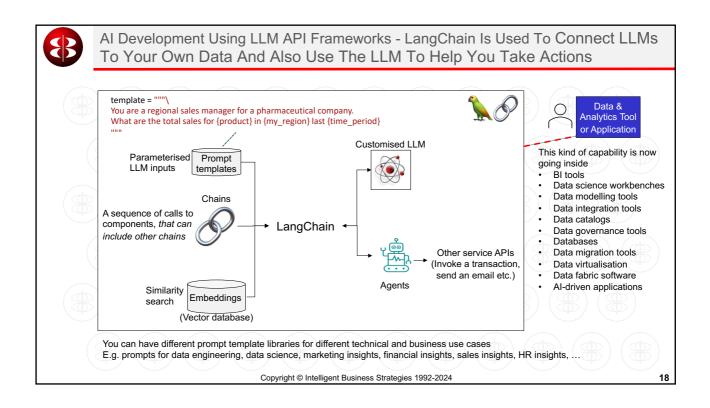


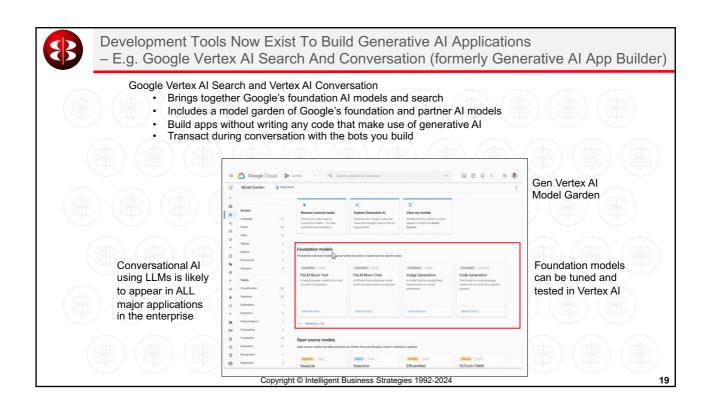


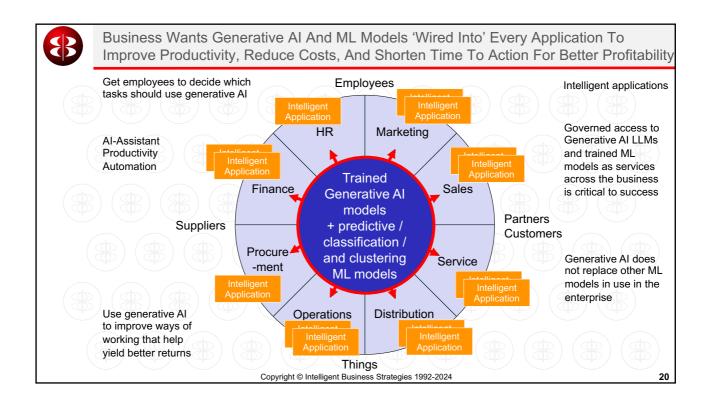














Business Prompt Examples

Getting Things Done With Generative AI In Customer Facing Business Functions

Marketing

- · Create a lead gen page for a webinar with a sign-up form
- Create personalised emails to all customer likely to buy our new load product
- · Create tweets to promote our new product
- · Create a blog introducing our new product

Sales

- · Who are the top 10 contacts likely to buy the new product?
- · Recommend the best contact to go see next?
- · Write an informal introduction email
- · What insights are available on Acme Corporation?

Customer Service

- · What is the best reply for this customer?
 - Create personalised emails to all customers about our new loan product

Use generative AI to change customer and employee experiences and simplify complex tasks

- Al powered voice and text conversations with customers
- Build generative AI based personalised marketing into customer experiences
- · Help employees get things done quicker

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2

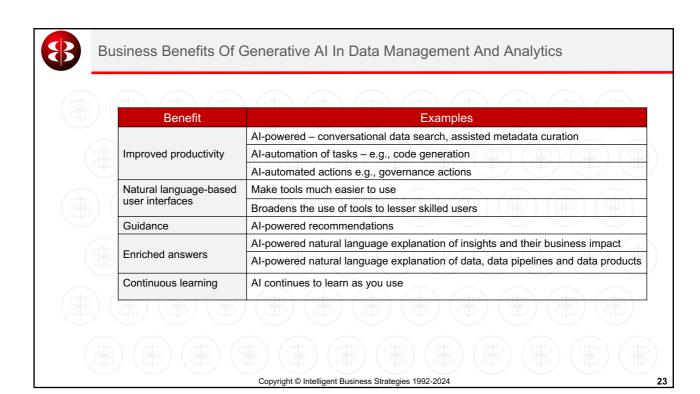


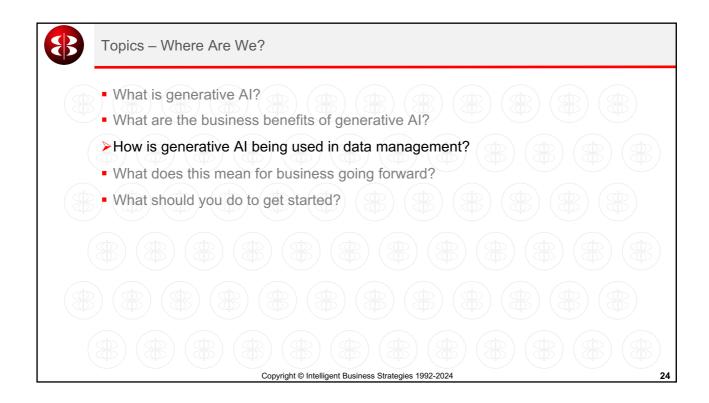
Topics - Where Are We?

- What is generative AI?
- What are the business benefits of generative AI?
- How is generative Al being used in data management?
- How is generative AI being used in data science and BI
- What does this mean for business going forward?
- What should you do to get started?

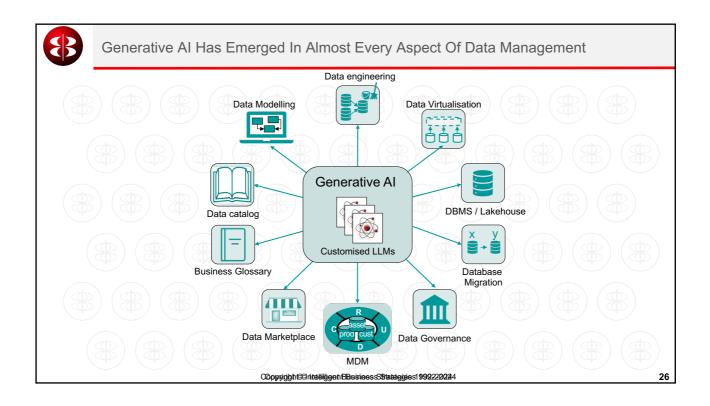
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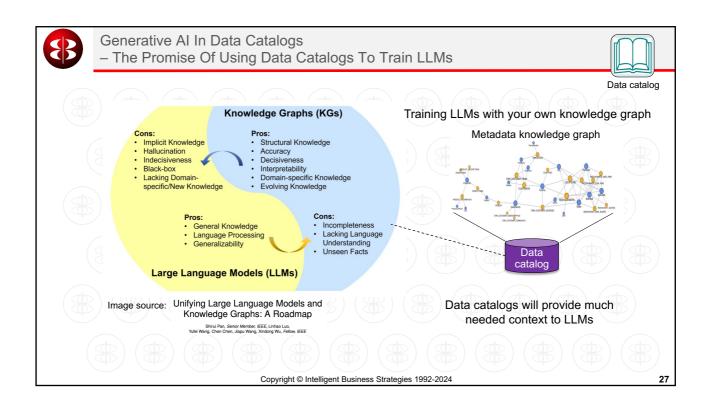
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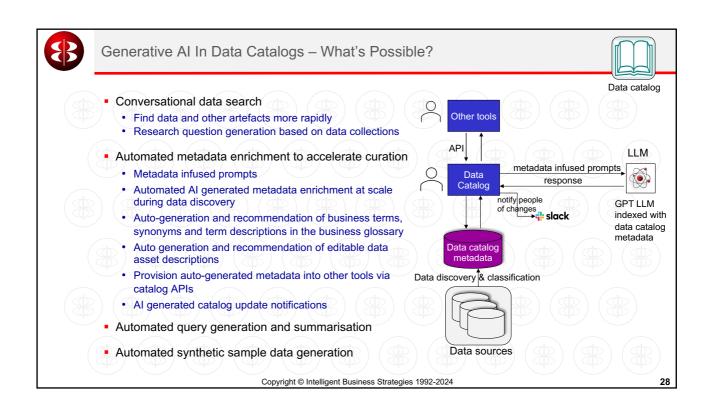


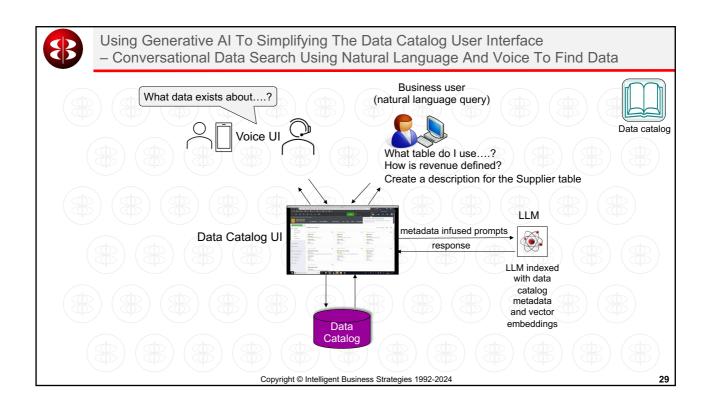


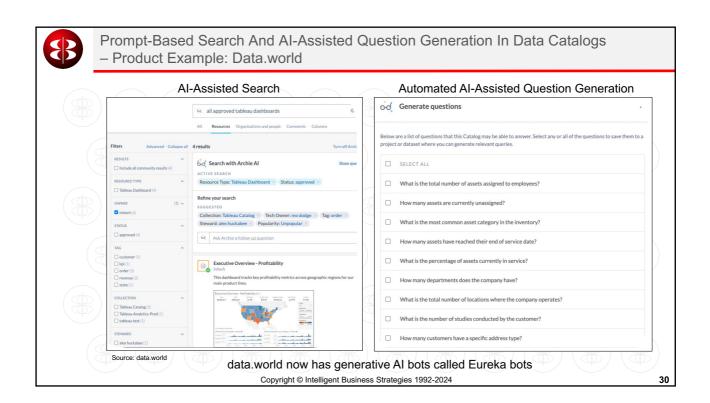
Data & Analytics Category	Example Data & Al Products Already Supporting Generative Al
	Atlan
Data Catalogs	Collibra
	Data.world
	SnapLogic SnapGPT
Data Integration	Denodo
Data Governance	Informatica CLAIRE GPT (glossaries, policies, rules) SodaGPT
	ArangoDB
Database Management Contains	Google Duet AI in BigQuery and BigQueryML
Database Management Systems	Snowflake, Oracle
	Neo4j, Kinetica
Master Data Management	ViaMedici PIM
Self-service analytics / BI	ThoughtSpot Sage
Self-service analytics / Di	Tableau GPT & Einstein CoPilot
	Databricks LakehouseIQ & English API, LakehouseAI
Data Science Workbench	IBM Watsonx.ai
P	Google Vertex AI
Decision Intelligence	Aera

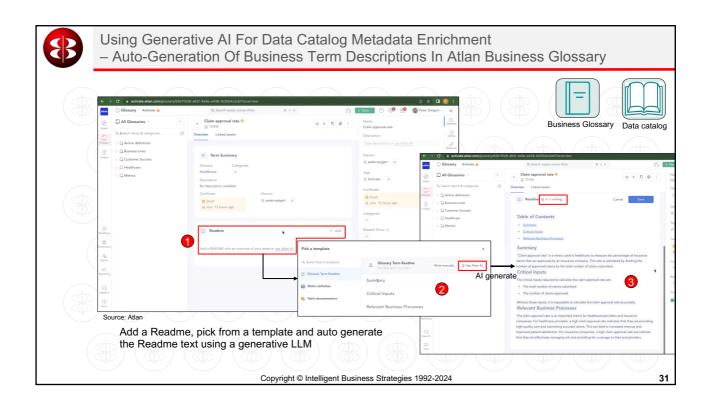


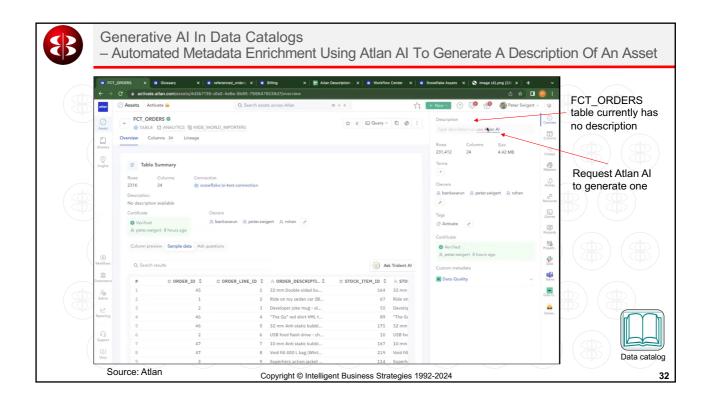


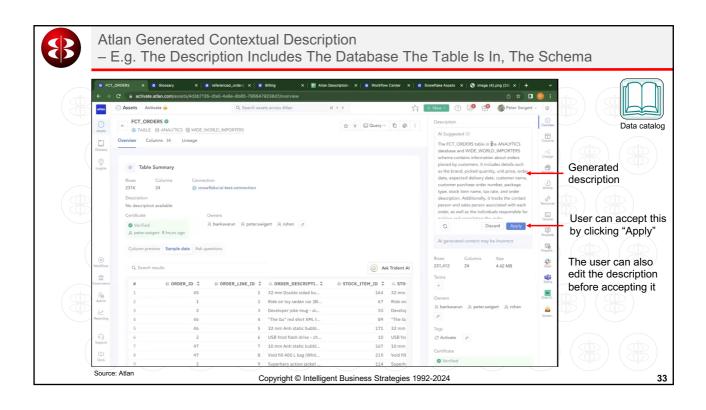


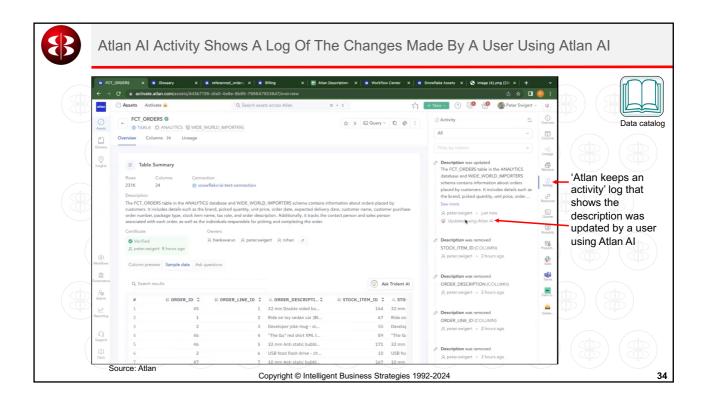


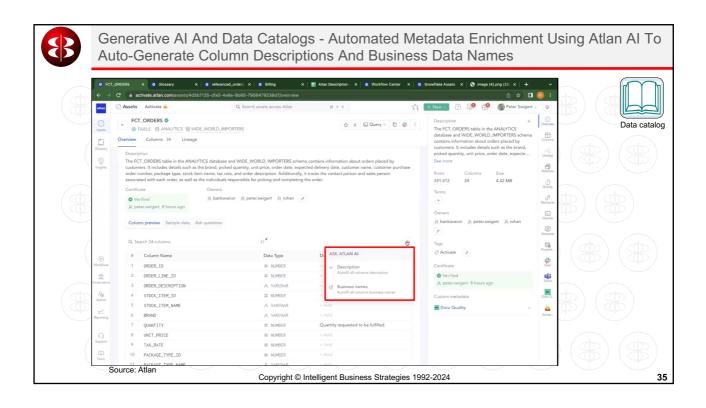


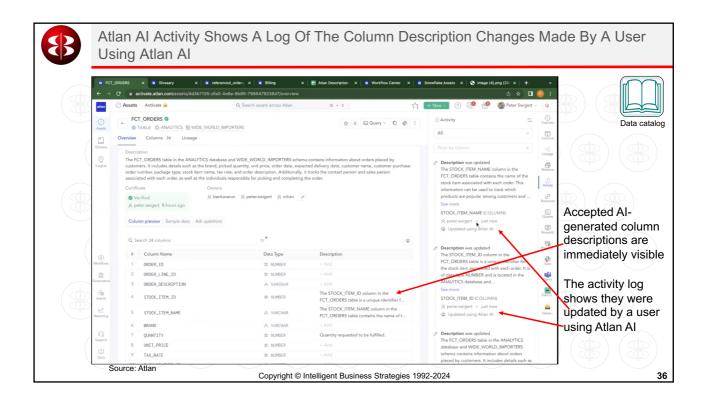


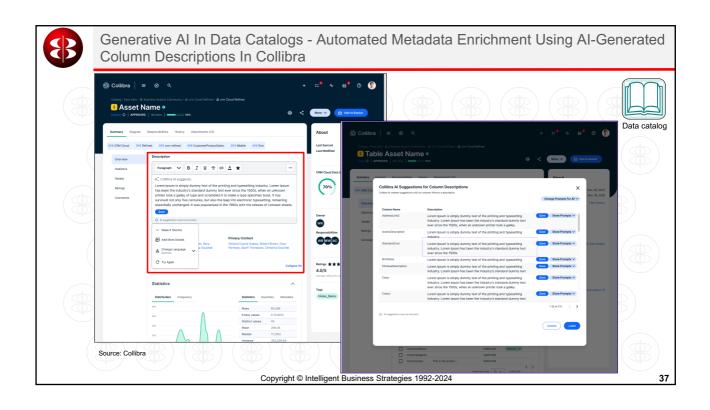


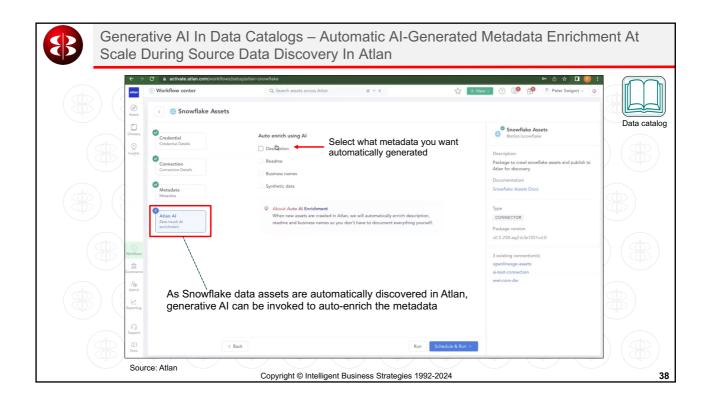


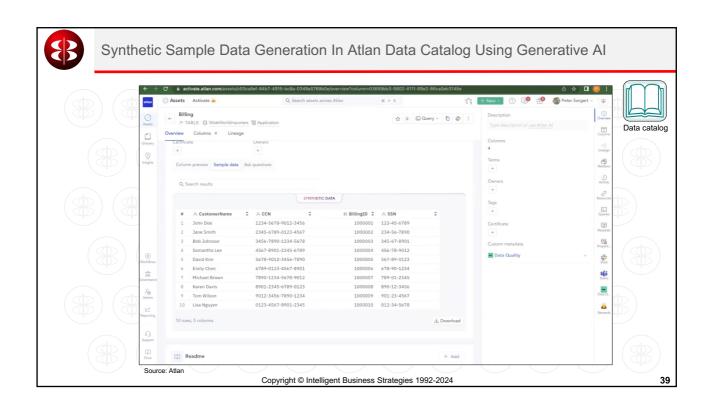


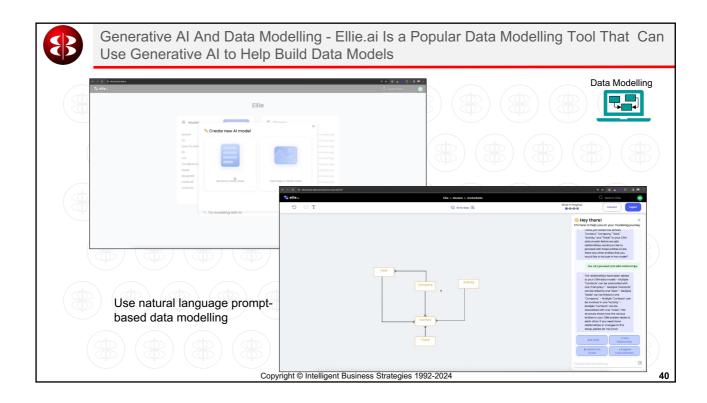


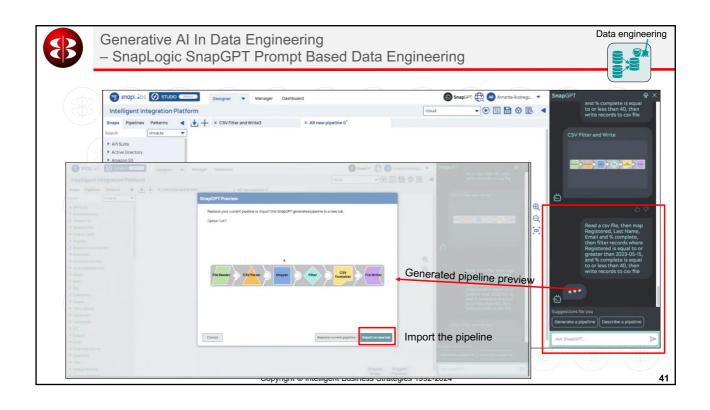


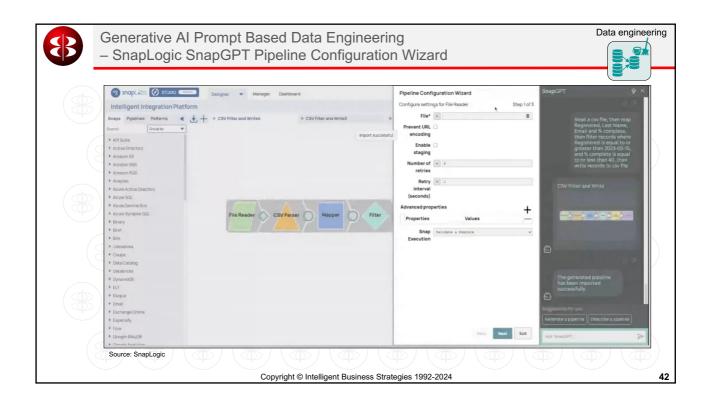


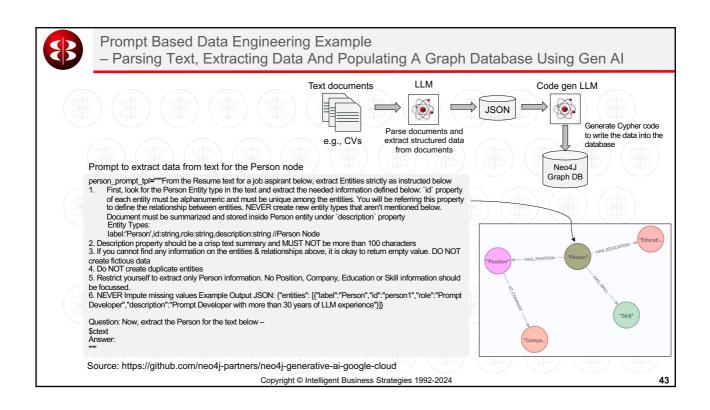


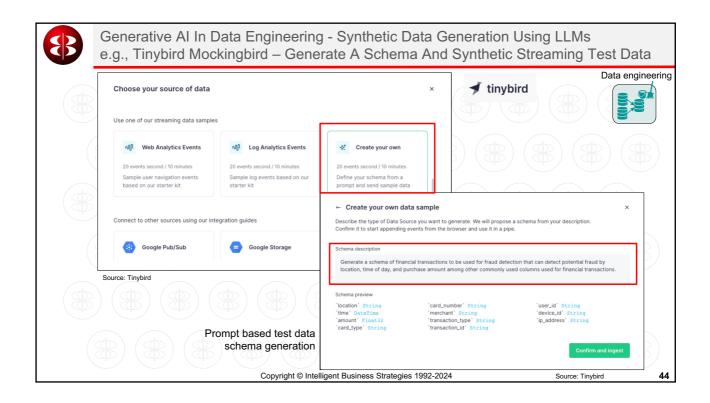


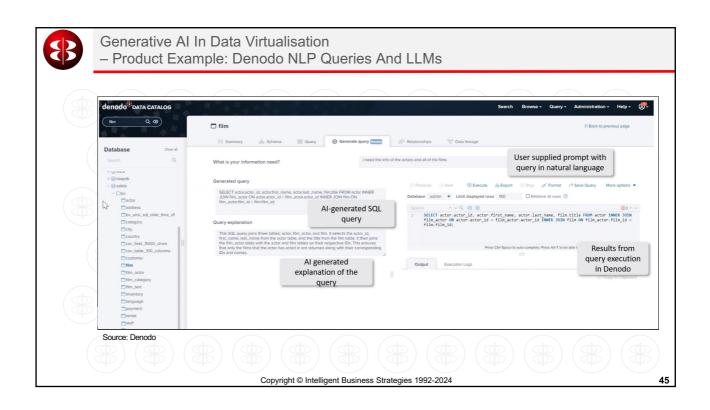


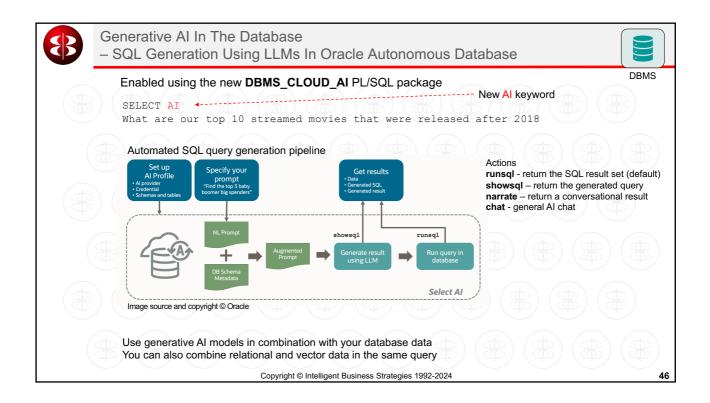


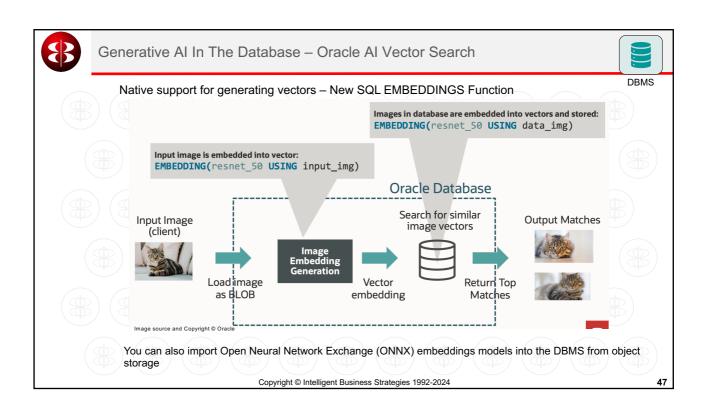


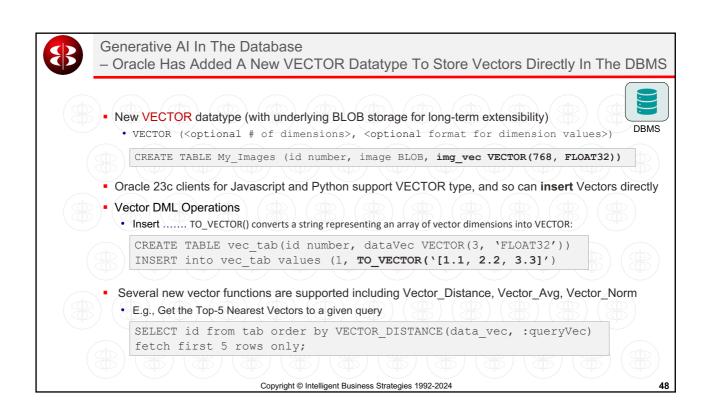


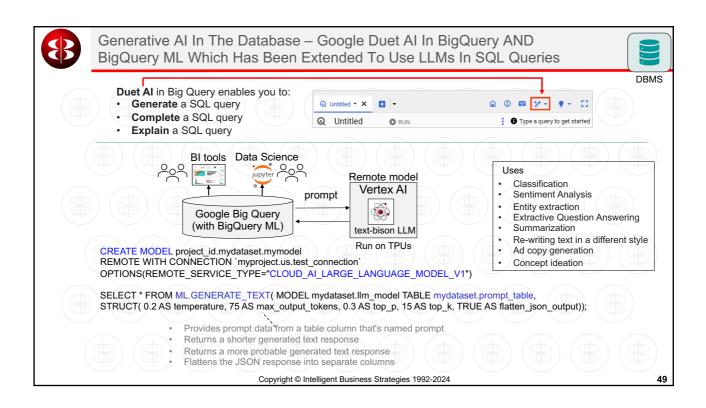


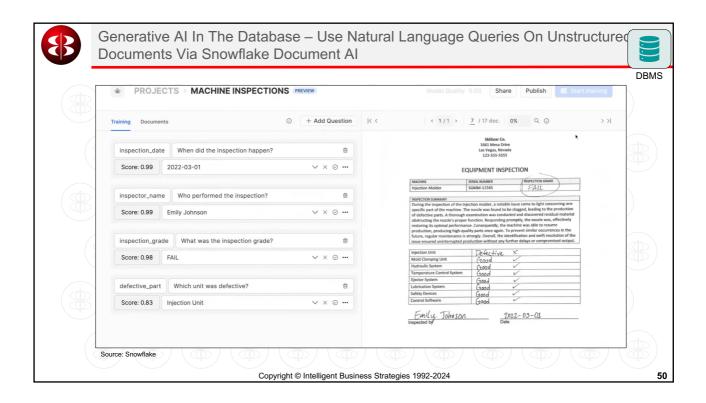


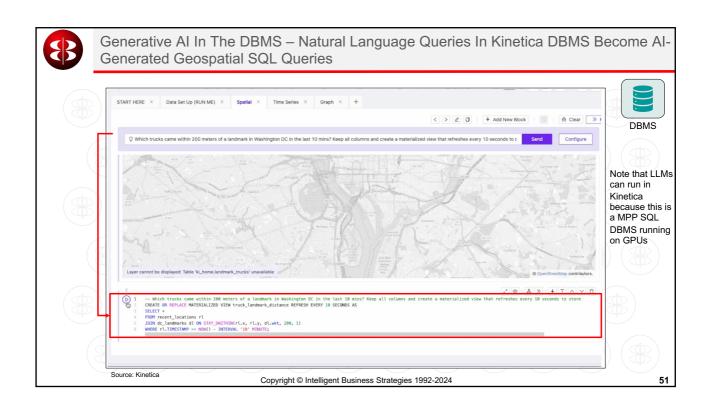


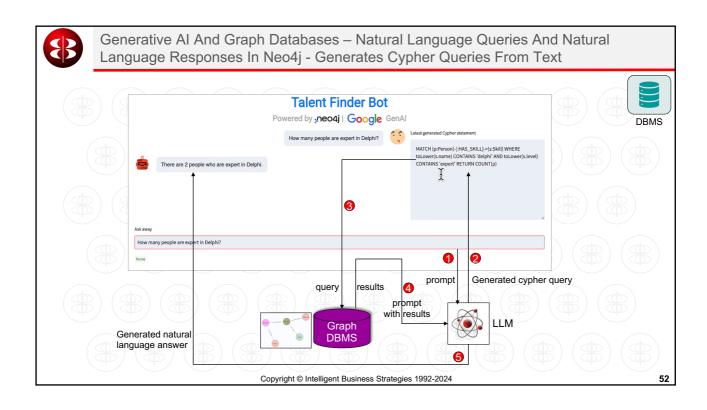


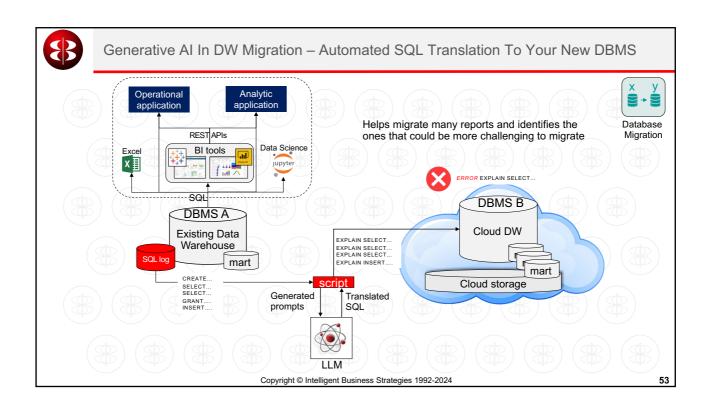


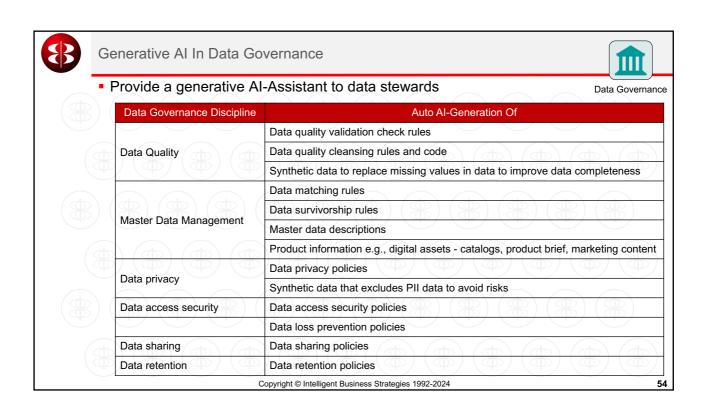


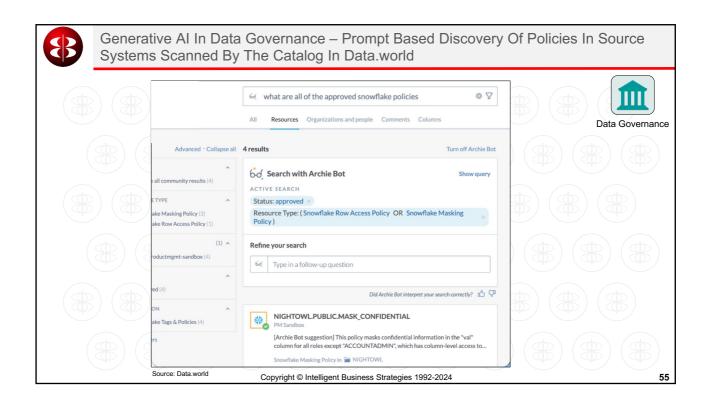


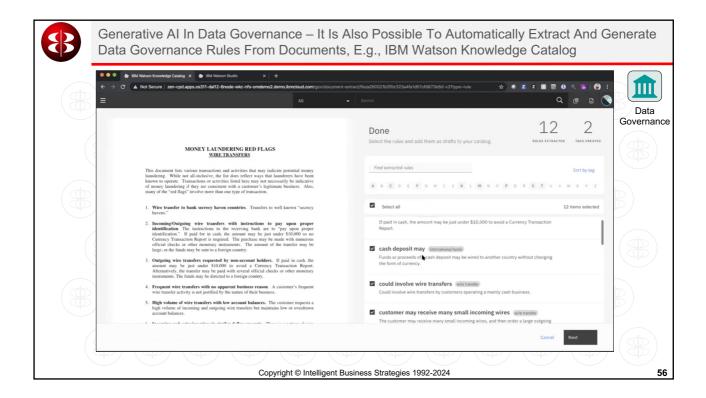


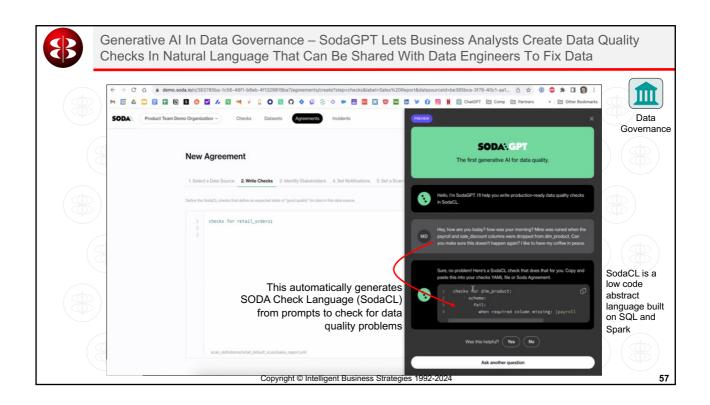


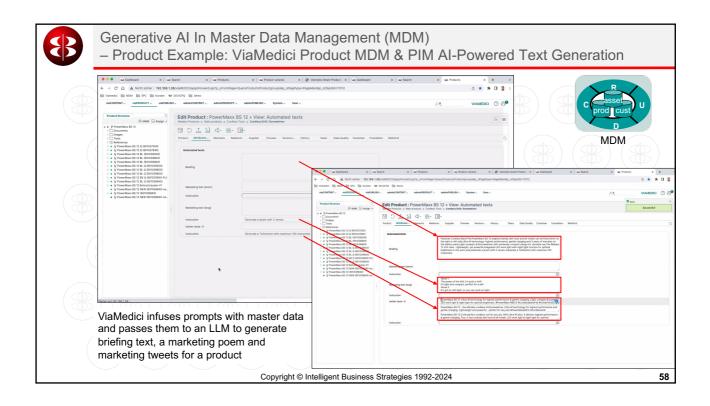


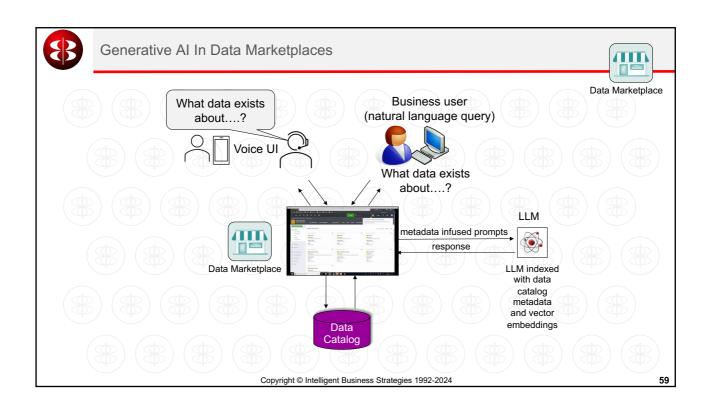


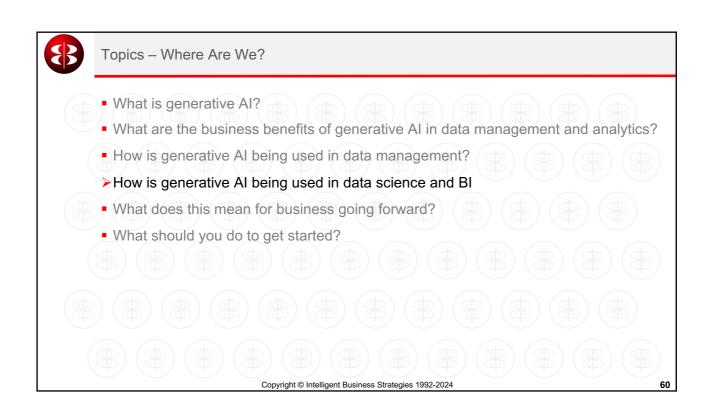


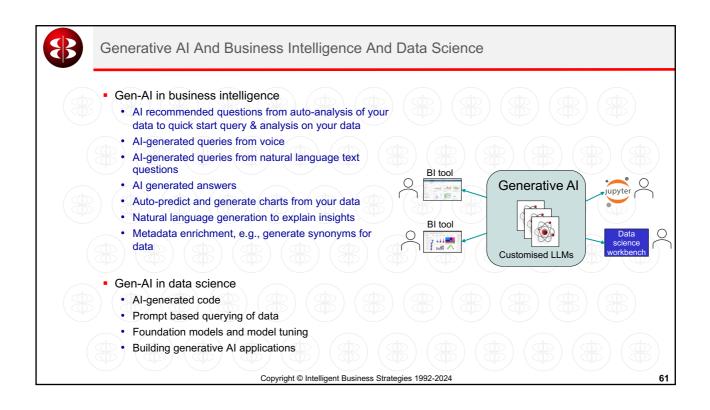


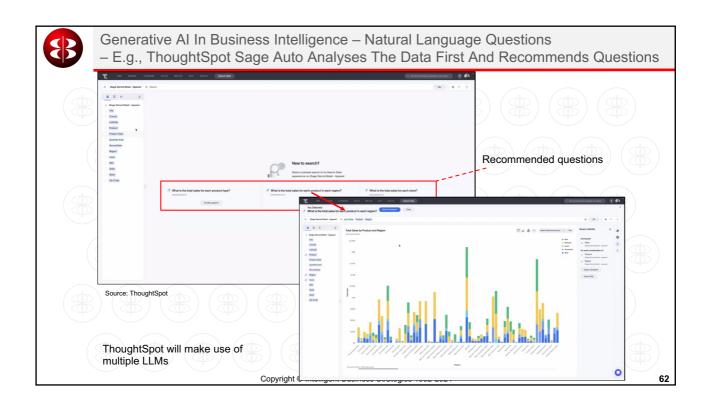


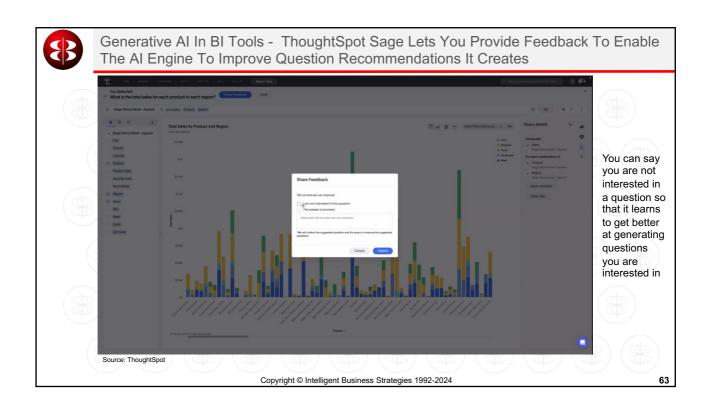


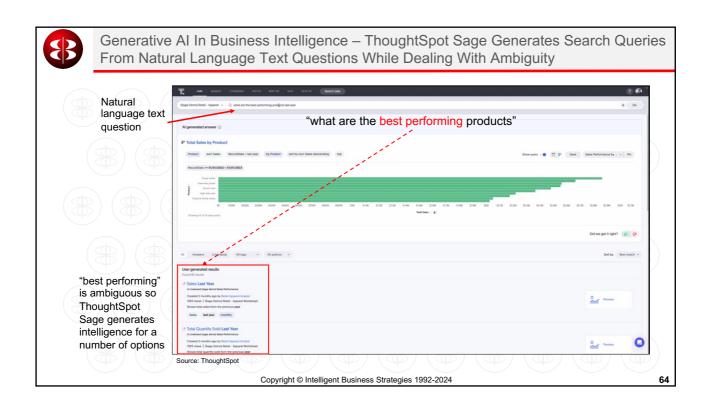


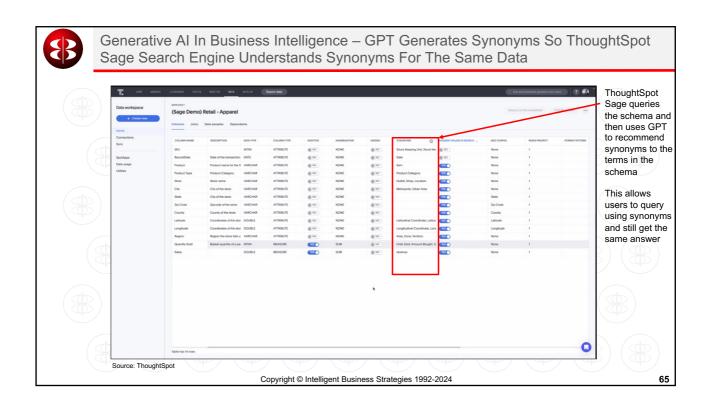


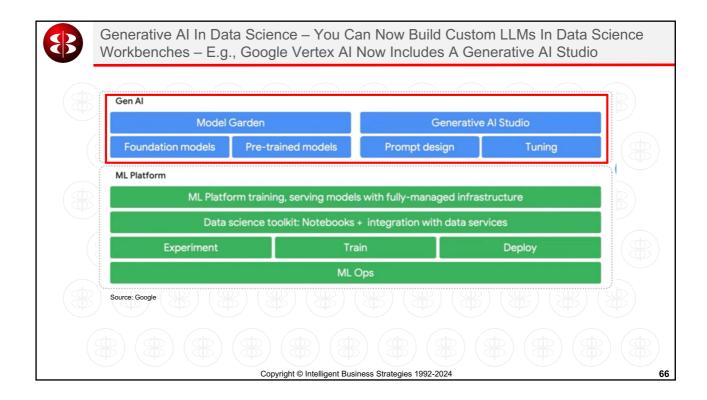


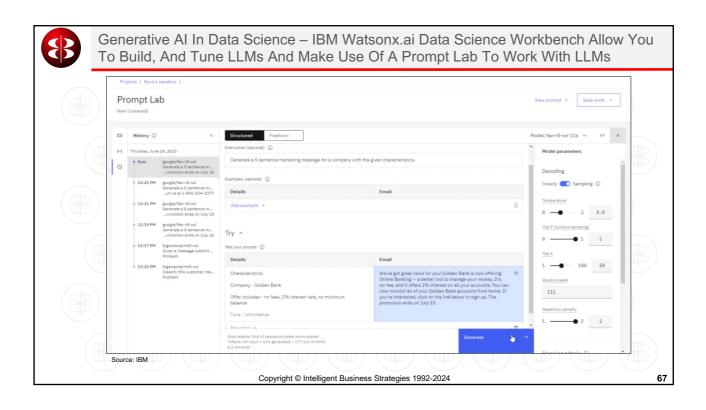


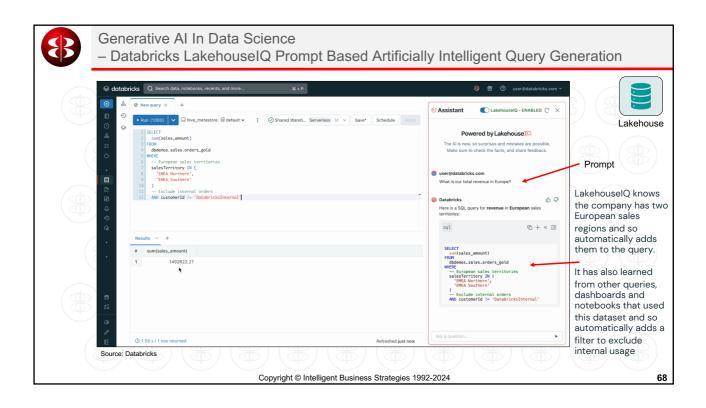


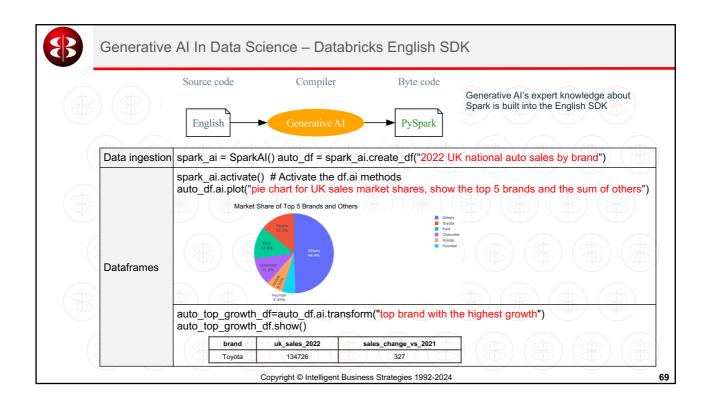


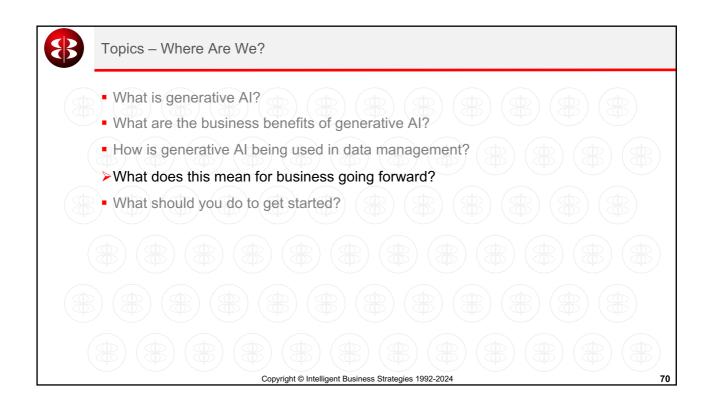


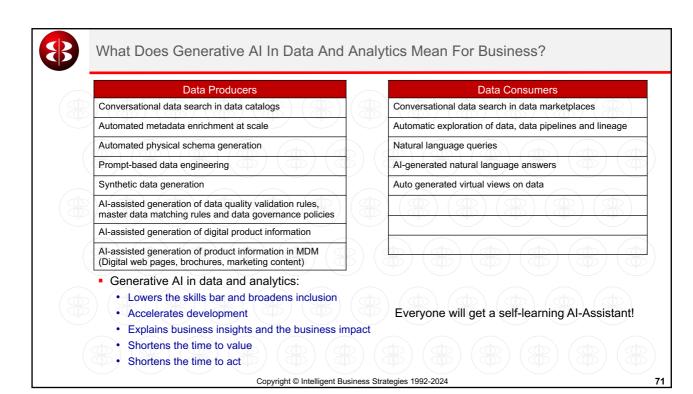


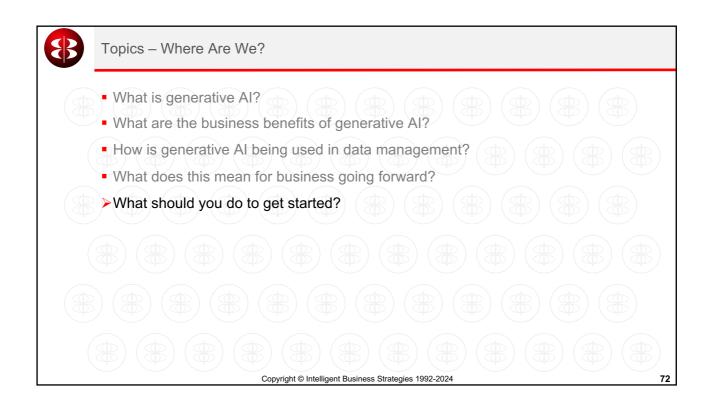














Conclusion - Getting Started

- Generative AI is rapidly finding its way into many different data management, data governance, BI and data science tools with more to come
- Fine tune foundation LLMs to understand your data and your metadata
- Exploit generative AI in data management to:
 - · Improve data catalogs through conversational data search and automated data curation
 - · Accelerate and start automating data governance tasks
 - · Increase the number of citizen data engineers
 - · Accelerate data engineering to produce data products more rapidly
 - · Accelerate the build of master data
 - Auto generate product information and marketing content from product master data

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7



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Mike Ferguson is Managing Director of Intelligent Business Strategies Limited. As an independent IT industry analyst and consultant, he specialises in BI / analytics and data management. With over 40 years of IT experience, Mike has consulted for dozens of companies on BI/Analytics, data strategy, technology selection, enterprise architecture, and data management. Mike is also conference chairman of Big Data LDN, the largest data and analytics conference in Europe and a member of the EDM Council CDMC Executive Advisory Board. He has spoken at events all over the world and written numerous articles. Formerly he was a principal and co-founder of Codd and Date – the inventors of the Relational Model (which caused the birth of relational databases and the SQL language), and Chief Architect at Teradata on the Teradata DBMS He teaches popular master classes in Data Strategy, Data Warehouse Modernisation, Practical Guidelines for Implementing a Data Mesh, Big Data, How to Govern Data across a Distributed Data Landscape, Machine Learning and Advanced Analytics, and Embedded Analytics, Intelligent Apps and Al Automation



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74